STATE OF OREGON
DEPARTMENT OF CONSUMER AND BUSINESS SERVICES
DIVISION OF FINANCIAL REGULATION

In the Matter of: SANTE HEALTH SYSTEM, INC, Respondent.	Case No. INS-25-0044 FINAL ORDER TO CEASE AND DESIST, REVOKING THIRD PARTY ADMINISTRATOR LICENSE, AND ASSESSING CIVIL PENALTY, ENTERED BY DEFAULT

On July 1, 2025, the Director of the Oregon Department of Consumer and Business Services ("Director"), by and through the Division of Financial Regulation ("Division"), properly served notice (the "Notice") on Sante Health Systems, Inc. ("Respondent") that the Director issued an order to cease and desist against Respondent, proposing to revoke Respondent's Oregon third party administrator license and to assess civil penalties against Respondent for violating certain provisions of Oregon Revised Statutes ("ORS") 731, 732, 733, 734, 735, 737, 742, 743, 743A, 744, 746, 748, and 750 ("Insurance Code") and the Oregon Administrative Rules ("OAR") promulgated under those laws.

The Notice offered Respondent an opportunity for a hearing if requested within 20 days. The Notice further informed Respondent that if a hearing was not conducted because Respondent did not timely request a hearing or otherwise defaulted, then the designated portion of the Director's file and all materials submitted by Respondent in this case would automatically become part of the contested case record for the purpose of proving a *prima facie* case.

The Director did not receive a hearing request from Respondent and did not conduct a hearing.

The Director finds that the record of this proceeding proves a *prima facie* case.

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Division of Financial Regulation
Labor and Industries Building
350 Winter Street NE, Suite 410
Salem, OR 97301-3881
Telephone: (503) 378-4387

The Director makes the following Findings of Fact, Conclusions of Law, Orders, and Notice of Right to Judicial Appeal.

FINDINGS OF FACT

The Director FINDS that:

1. Respondent has held an Oregon third party administrator license ("License") since February 1, 2023. Respondent's National Producer Number is 4621546.

2. Respondent's principal place of business is 7370 N Palm Ave 101, Fresno, California 93711.

3. Licensed third party administrators are required to file an annual report with the Division each year by March 1 for the prior calendar year.

4. Respondent failed to file its 2024 annual report with the Director by March 1, 2025.

5. On April 7, 2025, the Division sent Respondent an email message warning that the report was due and extending the filing deadline to April 23, 2025.

6. Respondent failed to file its 2024 annual report with the Director by April 23, 2025.

7. To date, Respondent has failed to file its 2024 annual report.

CONCLUSIONS OF LAW

The Director CONCLUDES that:

8. Pursuant to ORS 744.738(1), third party administrators are required to file annual reports with the Director by March 1 of each year, or within such extension of time therefor as the Director may grant.

9. By failing to file its annual report for 2024 by April 23, 2025, Respondent violated ORS 744.738(1).

10. Because Respondent committed the foregoing violation of ORS 744.738(1), the Director may revoke Respondent's License, under ORS 744.718(2)(j).

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11. Because the Director has reason to believe that Respondent has been engaged in violations of the Insurance Code, the Director may issue an order to Respondent to cease and desist under ORS 731.252(1).

12. The Director may impose a civil penalty of up to $10,000 *per violation* upon any person who violates a provision of the Insurance Code, under ORS 731.988(1).

ORDERS

Now therefore, the Director issues the following Orders:

13. As authorized by ORS 731.252(1), the Director hereby ORDERS Respondent to CEASE AND DESIST from violating ORS 744.738(1).

14. As authorized by ORS 744.718(2)(j), the Director hereby REVOKES Respondent's Oregon third party administrator license for violating ORS 744.738(1).

15. As authorized by ORS 731.988(1), the Director hereby ORDERS Respondent to pay a CIVIL PENALTY of $1,000 for violating ORS 744.738(1).

SO ORDERED this 5th day of August, 2025.

SEAN O'DAY, Interim Director
Department of Consumer and Business Services

/s/ Dorothy Bean
Dorothy Bean, Chief of Enforcement
Division of Financial Regulation

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NOTICE OF RIGHT TO JUDICIAL APPEAL

You are entitled to judicial review of this order in accordance with ORS 183.482. You may request judicial review by filing a petition with the Court of Appeals in Salem, Oregon, within 60 days from the date this order is served.